

COVID-19 POLICY

COVID-19 Policy and Operational Measures — Battle of Aughrim Visitor Centre

The Battle of Aughrim Visitor Centre is currently closed to visitors due to COVID-19.

When a re-opening date is announced, possibly summer 2022, the health and safety of our visitors and team members is and always will be our highest priority; therefore we have put in place a comprehensive COVID-19 policy and have made operational changes in accordance with Government and HSE guidelines.

Health advice relating to COVID-19 is being regularly revised by the Government, HSE and WHO and, accordingly, our policies and protocols will be updated to remain in line with Government public health guidelines.

Battle of Aughrim Visitor Centre COVID-19 Policy

The following safety measures are in place at the Battle of Aughrim Visitor Centre:

- Alcohol-based hand sanitiser will be available throughout the Centre, particularly in places where interactive elements invite visitors to touch. All visitors will be encouraged to use sanitiser at frequent intervals.
- Staff and volunteers are fully briefed on COVID-19 safety procedures and protocols.
- Hand washing and sanitisation facilities are provided.
- Additional cleaning and disinfection regimes are in place for areas of our attractions regularly touched by visitors.
- All visitors will be required to provide details for contact tracing.
- School groups will be required to fill in a health and safety form. Where pupils from any school are being tested for COVID-19 virus, particularly where pupils or their families have returned from high risk areas / are showing possible COVID-19 symptoms / have been advised to self-isolate, we will not accept visits from those groups until full clear test results have been received. Where possible, alternative dates for visits will be offered once the all-clear has been received.

Battle of Aughrim Visitor Centre COVID-19 Operational Measures

For the safety of visitors and staff, everyone must adhere to the following COVID-19 protocols:

- Visitors are required to wear face masks as per the Government Directive, effective from 10th August 2020.
- Timed, controlled entry in limited numbers will apply to ensure a safe capacity is maintained. We strongly recommend all visitors to book online in advance to ensure entry at your preferred time and date. We kindly ask all visitors to be considerate and patient with other visitors and our staff in this regard while visiting the centre.
- A one-way flow system has been introduced where practicable for your visit to the Battle of Aughrim Visitor Centre.
- We ask all visitors to adhere to the Government's social distancing guidelines and we will endeavour to ensure that appropriate social distancing is maintained throughout the Visitor Centre.
- Sanitising stations are widely available: at entry, at the reception desk, within the Exhibition Room, and on exit.
- Our Tour Guide will be on hand at all times to ensure visitors are informed, safe and comfortable during their visit with us.

- We reserve the right to refuse permission to enter the Visitor Centre if a visitor presents with COVID-19 symptoms.
- Management reserve the right to update and alter these operational measures at any time and without notice.

Please remember that these measures are in place for your health and safety.